



**ORIGINAL**

Bob O. Buckles  
Manager, Rates

1844 Ferry Road  
Naperville, Illinois 60563  
630 388 3841 tel  
630 983 3810 fax  
bbuckle@southernco.com

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

November 18, 2016

Ms. Elizabeth Rolando  
Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Dear Ms. Rolando,

The attached report is Northern Illinois Gas Company d/b/a Nicor Gas Company's winter termination and reconnection statistical Report I for the period of September 1, 2016 through November 10, 2016, pursuant to Section 280.180(h) of the 83 Illinois Administrative Code.

One additional copy of the filing is also enclosed for your convenience in acknowledging receipt thereof. Please acknowledge receipt of the document for filing via time-stamping the copy and returning it in the enclosed postage paid, self-addressed envelope. If you have any questions concerning this filing please contact me. Thank you for your assistance.

Sincerely,

Bob O. Buckles  
Manager, Rates

Enclosures

Utility  
Name: Nicor Gas - Southern Company Gas

Data for September 1st, 2016  
through November 10th, 2016

**REPORT I**  
**(due Nov 20th, 2016)**

**Former Residential Heat-Related Customers Disconnected for Non-Payment**

**Prior to September 1st**

(Please respond to every question, even if that response is "0".)

	<u># of Accounts</u>	<u>Amount Owed</u>
1. Accounts still off as of September 1st.	10,737	\$6,697,652.23
2. Number of former customers utility attempted to contact (letters mailed on or before October 1).	11,713	
3. Number of former customers requesting connection (3 = 4+5)	2,541	\$ 885,266.43
4. Number of former customers reconnected. (Cannot be more than Item #3.) (# of Accounts = # of Accounts listed in 4a + 4b + 4c + 4d)	1,393	\$ 829,065.90

	<u># of Accounts</u>	<u>Amount Paid</u>
4a. Number reconnected for full amount.	56	\$ 18,304.80
4b. Number reconnected for 1/3 down payment.	1,018	\$ 239,802.66
4c. Number reconnected for 1/5 down payment.	92	\$ 20,097.78
4d. Number reconnected for other down payment.	227	\$ 24,847.36

Note: The sum of 4a, 4b, 4c and 4d "Amount Paid" column will not equal "Amount Owed" in Question 4.

	<u># of Accounts</u>	<u>Amount Owed</u>
5. Number of former customers denied reconnection (#5 = 5a + 5b + 5c + 5d).	1,148	\$ 56,200.53

**REASONS FOR DENIAL**

	<u># of Accounts</u>	<u>Amount Owed</u>
5a. Number due to failure to pay 1/3 amount billed since December 1.	-	\$ -
5b. Number due to tampering.	112	\$ 3,158.40
5c. Number due to failure to make required down payment.	30	\$ 24,672.93
5d. Number due to reconnection previous year.	1,006	\$ 28,369.20

6. Number of DPA's extending:	<u># of DPAs</u>	
4 months or less	1,088	
5 months	10	
6 months	239	
7 months	-	
8 months	-	
9 months or more	-	
<b>TOTAL:</b>	<b>1,337</b>	

Note: Total # of DPAs must equal sum of accounts for 4b, 4c and 4d.

7.	Number of reconnected accounts that had an outstanding balance prior to application of downpayment in the following ranges:	<u># of Accounts</u>
	\$ 0 - \$100	<u>9</u>
	\$101 - \$200	<u>57</u>
	\$201 - \$400	<u>484</u>
	\$401 - \$600	<u>454</u>
	\$601 - \$800	<u>155</u>
	\$801 - \$1000	<u>83</u>
	\$1001 or more	<u>151</u>
		<u># of Deposits</u>
8.	Number of deposits requested on reconnected accounts.	<u>1,327</u>

The responses to Questions 9-15 should relate to heat-related residential customers disconnected for non-pay on or after September 1st through November 10th.

Note: For October, only include customers with energy assistance applications. Then the regular moratorium period begins from November 1 to March 31 for all other customers.

	<u># of Accounts</u>	<u>Amount Owed</u>
9.	Number of former customers reconnected. (# of Accounts = # of accounts listed in 9a + 9b + 9c + 9d)	
	<u>1,334</u>	<u>\$ 582,860.55</u>
	<u># of Accounts</u>	<u>Amount Paid</u>
9a.	Number reconnected for full amount.	<u>\$ 10,089.27</u>
9b.	Number reconnected for 1/3 down payment.	<u>\$ 161,601.88</u>
9c.	Number reconnected for 1/5 down payment.	<u>\$ 14,579.67</u>
9d.	Number reconnected with other down payment.	<u>\$ 21,758.63</u>

Note: The sum of 9a, 9b, 9c and 9d "Amount Paid" will not equal "Amount Owed" in Question 9.

	<u># of Accounts</u>	<u>Amount Owed</u>
10.	Number of former customers denied reconnection (#10 = 10a + 10b + 10c + 10d)	
	<u>569</u>	<u>\$ 26,036.59</u>
	<u># of Accounts</u>	<u>Amount Owed</u>
REASON FOR DENIAL:		
10a.	Number due to failure to pay 1/3 amount billed since December 1.	<u>\$ -</u>
10b.	Number due to tampering.	<u>\$ 3,525.00</u>
10c.	Number due to failure to make required down payment.	<u>\$10,780.39</u>
10d.	Number due to reconnection previous year.	<u>\$ 11,731.20</u>

11. Number of DPAs extending:	<u># of DPAs</u>	
4 months or less	1,053	
5 months	11	
6 months	242	
7 months	-	
8 months	-	
9 months or more	-	
<b>TOTAL</b>	<b>1,306</b>	

Note: Total # of DPAs must equal sum of accounts for 9b, 9c and 9d.

12. Number of reconnected accounts with an outstanding balance prior to the down payment in the following ranges:	<u># of Accounts</u>
\$ 0 - \$100	8
\$101 - \$200	104
\$201 - \$400	769
\$401 - \$600	283
\$601 - \$800	85
\$801 - \$1000	29
\$1001 or more	56

13. Number of deposits requested on reconnected accounts.	<u># of Deposits</u>
	887

14. Customers disconnected.	<u># of Accounts</u>	<u>Amount Owed</u>
October	3,575	N/A
November	-	N/A
December	-	N/A
January	-	N/A
February	-	N/A
March	-	N/A

15. Number of defaults on DPAs made under Section 280.180 (do not include those DPAs which are reinstated or renegotiated unless they are defaulted upon subsequent to the reinstatement/renegotiation.)

\* The number of DPAs, defaults and default rate should be cumulative.  
 (# of Defaults divided by # of DPAs = Default Rate %.)

	<u># DPAs</u>	<u># of Defaults</u>	<u>Default Rate(%)</u>
	<u>Included in Nov. Total</u>	<u>Included in Nov. Total</u>	<u>Included in Nov. Total</u>
Oct			
Nov	1,306	205	15.70%
Jan	N/A	N/A	N/A
Feb	N/A	N/A	N/A
Mar	N/A	N/A	N/A
Apr	N/A	N/A	N/A
May	N/A	N/A	N/A